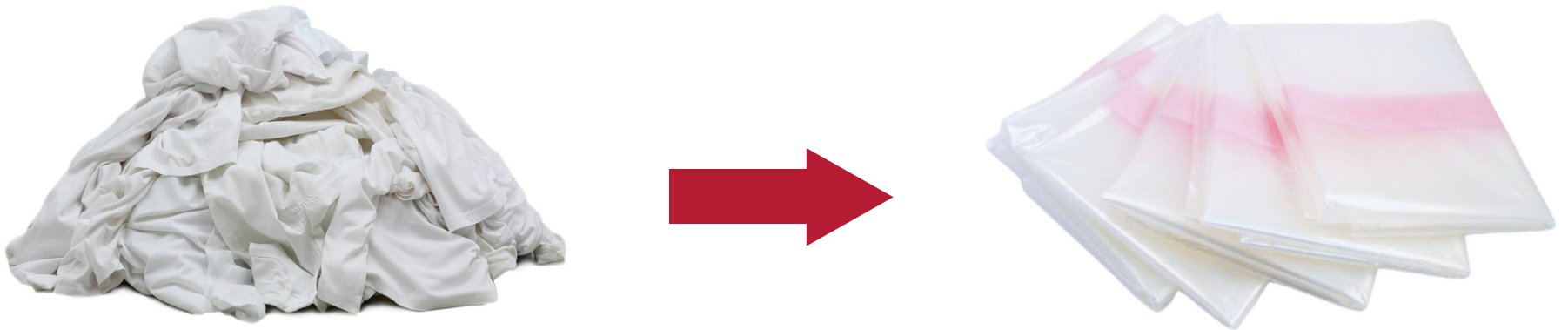
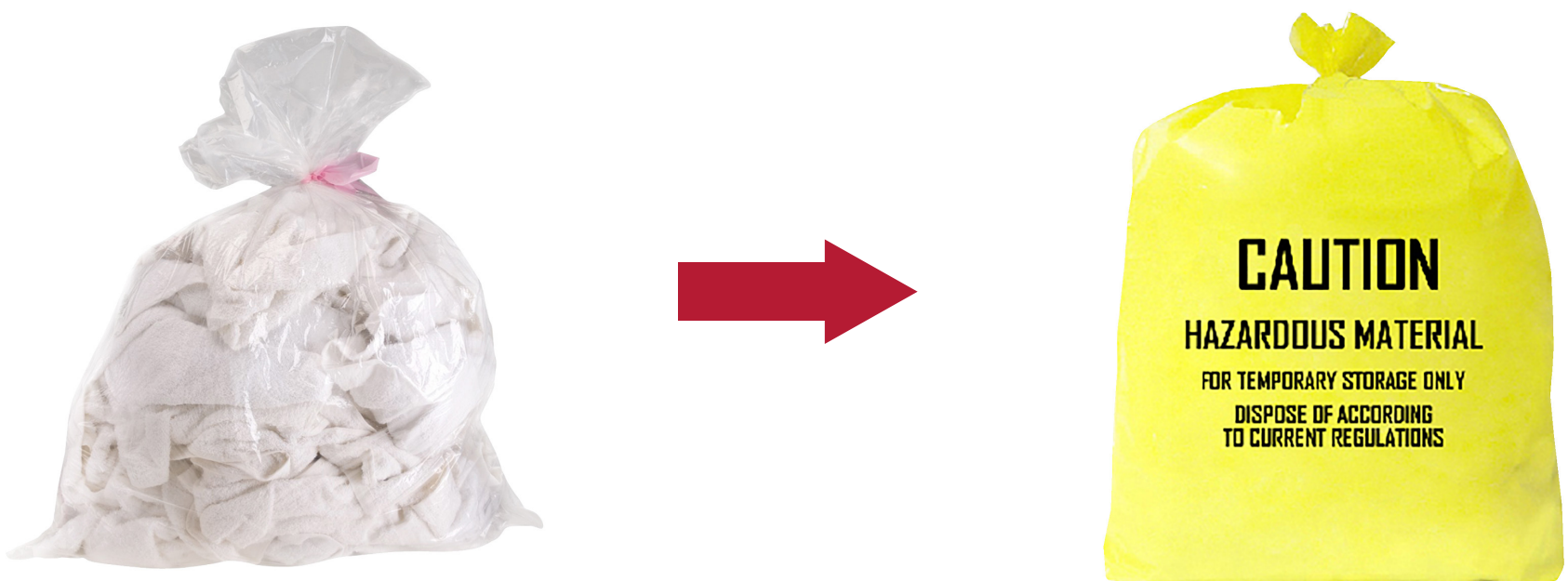


HOW TO PROPERLY BAG CONTAMINATED LINENS:

1. Insert contaminated linen into a water-soluble bag



2. Seal water soluble bag and insert into a yellow bag



3. Place sealed yellow bag in laundry cart and send to CALCTRA Laundry

CALCTRA does accept contaminated linens if they are properly bagged in a sealed water-soluble bag inside of a sealed yellow bag to protect our workers. Improperly bagged contaminated linens will be processed according to CALCTRA procedure and returned to the customer clean.

The customer will be charged \$300 per load. Contaminated linens are laundry which has been soiled with blood or other potentially infectious materials (OPIM). OPIM means:

- (1) The following human body fluids: semen, vaginal secretions, cerebrospinal fluid, synovial fluid, pleural fluid, pericardial fluid, peritoneal fluid, amniotic fluid, saliva in dental procedures, any body fluid that is visibly contaminated with blood, and all body fluids in situations where it is difficult or impossible to differentiate between body fluids;
- (2) Any unfixed tissue or organ (other than intact skin) from a human (living or dead); and
- (3) HIV-containing cell or tissue cultures, organ cultures, and HIV- or HBV-containing culture medium or other solutions; and blood, organs, or other tissues from experimental animals infected with HIV or HBV. Linens with bugs/insects/mites/etc. should also be treated as contaminated linens.

CALCTRA should NEVER receive red Biohazard bags. Customers breaking this protocol will be charged \$300 for proper handling and storage of biohazard "red" bags until the customer who sent them can arrange pickup by their contracted service provider for hazardous materials. If the items are not picked up in a reasonable time period and in the proper manner the customer may experience delays in their laundry services and/or a daily fee of an additional \$300 per day.

